Dear Friends and Supporters,

As we reflect on the year 2020, we recognize that it was a year of incredible challenges. We honor and remember the more than 500,000 Americans who we lost. Amidst the hardship of 2020, it was also a year of adaptation, innovation, and perseverance. This was certainly the case at Home Care Partners.

From the beginning, HCP operated as an essential service, continuing to serve our vulnerable clients with our home care aide services. While they may not have received the media attention of others, our aides are heroes! They implemented rapidly changing protocols to keep clients safe and healthy, all while navigating childcare restrictions, transportation shutdowns, and more. Our Safe at Home program also adapted, prioritizing clients based on a risk assessment and implementing strict COVID protocols for staff and contractors making home modifications. Finally, our Caregiver Institute expanded its caregiver support offerings in recognition of the increased burden on caregivers and the increased availability of virtual platforms.

Over the past year we all learned just how important it was to have a safe and comfortable home. We were also reminded that human connection is irreplaceable. And above all, the past year demonstrated that care is critical. Home Care Partners plays a unique role in all of these spaces, filling a much-needed gap for the low-income seniors and individuals with disabilities we serve.

Challenges certainly remain on the road ahead, but with your support, Home Care Partners can continue to adapt, innovate, and persevere. We are incredibly proud of our team’s dedication over the past year and we are honored to work with our clients, our partners, and funders. Our sincere thanks to all of you for your continued engagement.

Sincerely,

Marla Lahat
EXECUTIVE DIRECTOR

Tim Nanof
CHAIR, BOARD OF DIRECTORS
2020
In Brief

Provided 151,430 units of service to about 850 clients.

Completed 719 Safe at Home projects, helping seniors reduce fall risk and barriers to mobility.

Provided counseling and respite support to 167 family caregivers.

Proud that 25 employees have worked with Home Care Partners for 20 years or more.

What They’re Saying

Sometimes the best way to assess accomplishments is to go to the source. Here’s what some of our clients have to say about the services they receive from Home Care Partners:

“Annette makes my mother laugh. They giggle like girlfriends. She is patient and kind. My mother moves slow at times due to her many ailments, so she helps our mother with dressing, taking her bath and keeping her bedroom and bathroom clean.

Tawanna prepares mom’s meals and makes sure she has eaten. They color and draw together, which helps mother’s memory and movement. Her words of encouragement are felt not only by my mother but by the entire family.”

Florice and Charice R. - Client & Daughter / Tawanna B. & Annette W. - HCP Aides

“My mother had not been upstairs in over a year. She had not slept in her own bed for over a year. Now she can! We are very happy with all the modifications and my mother can now do many more things independently that she could not do before.”

Safe at Home Program Client

“DC Caregivers Institute supports me, so I can be there daily for Mom and from a distance for Dad. Your program has enriched my caregiving role in many ways: from monthly speakers that provide timely tips, information and advice; to biannual check-ins with our social worker to ensure that I am receiving applicable services/resources based on Mom’s changing needs, to participating in the Savvy Caregiver series and meeting other caregivers who are on this journey with me. DC Caregivers Institute is my trusted confidante, my go-to senior resource, my mentor, my cheerleader and my pit crew covering rainy day caregiving expenses that have improved Mom’s quality of life. You are always a blessing. With much gratitude for your dedication to DC’s beloved seniors”.

Carolyn C. - Caregivers Institute Program Participant
2020
Financial Summary

REVENUE: $9,112,727

- Program Service Fees (94.3%) $8,590,766
- Grants & Contributions (4.0%) $365,620
- Net Investment Income (1.5%) $136,729
- Other (less than 1.0%) $19,612

EXPENSE: $9,485,916

- Program (93.3%) $8,847,577
- Management & General (5.7%) $543,512
- Fundraising (1.0%) $94,827

Board of Directors
FY 2020 / FY 2021

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Roxanne Ando - SECRETARY / DEPUTY DIRECTOR
Acknowledgments

Our work would not be possible without the regular support of our principal partners and many friends. They share our commitment to providing needed home care aide services, caregiver support, and home safety modifications to those in the community who cannot otherwise afford it.

Government and Community Funders

- Arlington Department of Human Services
- Community Reach of Montgomery County
- DC Department of Aging & Community Living
- DC Department of Human Services
- City of Gaithersburg, Maryland
- Latino Economic Development Center of Washington D.C.
- Maryland Department of Housing and Community Development
- Montgomery County Council and Executive
- Montgomery County Department of Health and Human Services
- Montgomery County Department of Housing and Community Affairs
- Prince George’s County Department of Family Services
- Veterans Administration

Foundation Support

- Ada L. and Albert M. Wibel Foundation
- Edward and Della Thome Memorial Foundation
- Faith United Methodist Foundation
- Family & Nursing Care Foundation
- Fenwick Foundation
- Greater Washington Community Foundation
- Mars Foundation
- Meltzer Employee Giving Fund
- Morris and Gwendolyn Cafritz Foundation
- DC Share Fund
- Sharing Montgomery
- Wardman-Naselli Trust
- Washington Area Women’s Foundation
- The Washington Home

Thank you to the many donors who make our programs possible. We are extremely grateful to everyone who supports our work.